Fact Sheet License Check Criteria

The License Library provides pre-processed and validated software use right data. Below you will find an overview of the validation criteria used to research and analyze software products and make them available in the License Library's Knowledgebase area.

Analyzed data for Software-as-a-Service (cloud services)

Criteria	Short description
Manufacturer	Vendor of the software
Product Family	Product family of the software
Version	(Major) version of the software
Edition	Edition of the software
Metric	License metric(s)
Manufacturer legal name	Legal form of the manufacturer
Headquarter	Headquarters of the manufacturer
Parent company	Parent company of the manufacturer
Main website	Internet presence of the manufacturer
Support website	Support contact page of the manufacturer
Licensing website	General licensing website of the manufacturer
Commercial/Freeware	Determination of the license type For freeware: check whether or not usable in a commercial environment
Auto renewal	Will the subscription be renewed automatically if it is not canceled?
Notice period	The notice period for the subscription
Term	Term of the license
Support	Support information for the license
Data Residency Options	Check at which physical location data is stored and which data providers are used.Verification that the licensee can determine the location.
Security Best Practices	Review which best practices the provider applies to protect data
Data Security Protocols	Verification of which procedures the provider uses to encrypt data (data in transit and data at rest)
Data Ownership	Verification of who owns the data according to the terms of use
Identity Access Management	Verification whether and if so which authentication standards are supported by the provider
Available Certifications	Review which standardized third-party certifications the provider adheres to and regularly renews. Examples: – ISO/IEC 27001 – SOC2

Criteria	Short description
Compliance Methods	Review which compliance requirements and standards the provider adheres to. Examples: – GDPR – HIPAA
Penetration Test	Verification that the provider offers a disaster recovery plan to protect data in the event of a natural disaster
Disaster Recovery	Review how long data is stored after the service is cancelled
Data Retention	Review how long data is stored after the service is cancelled
Backup Disposal	Verification of how long data backups (if any) are stored
Customer Audit	Verification that the licensee has the right to verify the provider's compliance with the terms of the license
Integrations	Verification of whether the service can be integrated into other services to generate synergy effects
Uptime	Verification of whether a defined availability has been assured for the service on the part of the provider
Service Credits	Verification of whether the provider offers financial compensation should the uptime be undercut
Status	Link to the status of the service and the current availability of the application
Payment Methods	Review which payment methods are supported by the provider
Training	Verification of whether and, if so, what training content and opportunities the provider makes available to become familiar with the service
ECLASS	Data standard for the classification of products and services
UNSPSC	Internationally used classification system of enterprise resource planning
Additional information	Information about the licensing of the software in continuous text, which could not be assigned to a dedicated field
Licensing documents	Supporting documents of the researched content (e.g. EULA, License Agreement, Data sheet, White paper, etc.)

Analyzed data for on-premises software

Criteria	Short description
Manufacturer	Vendor of the software
Product Family	Product family of the software
Version	(Major) version of the software
Edition	Edition of the software
Metric	License metric(s)
Language	Verification whether the language is a relevant attribute in terms of licensing
Platform	Verification whether the platform is a relevant attribute in terms of licensing
Manufacturer legal name	Legal form of the manufacturer
Headquarter	Headquarters of the manufacturer
Parent company	Parent company of the manufacturer
Main website	Internet presence of the manufacturer
Support website	Support contact page of the manufacturer
Licensing website	General licensing website of the manufacturer
Commercial/Freeware/Open Source	Determination of the license type. For freeware: check whether or not usable in a commercial environment
Copyleft	Indicates the copyleft status of an open source license (Strong, Weak, Non-Copyleft)
Perpetual	Verification that the license is perpetual
Support (Perpetual)	Support information for the license
Maintenance (Perpetual)	Maintenance information for the license
Subscription	Verification whether the license is a temporary license (subscription)
Auto renewal (Subscription)	Will the subscription be renewed automatically if it is not canceled?
Notice period (Subscription)	The notice period for the subscription
Term (Subscription)	Term of the license
Support (Subscription)	Support information for the license
Downgrade Right	Verification whether a previous version of the software may be used
Downgrade Right Info	Further information about the downgrade

Criteria	Short description
Second Use Right	Verification whether a second installation, e.g. on a mobile device, may be carried out free of charge with the license.
Second Use Right Info	Further information on second use
Territory Right	Verification in which geographical territory the software may be used
EDU/GOV Specifics	Verification of whether special rules or benefits apply to customers from the EDU/GOV sector
Virtualization Right	Verification whether the software may be virtualized
Virtualization Right Info	Further information on virtualization
Audit Right	Verification of whether there is an audit right on the part of the manufacturer
Notification Period	Period between announcement and execution of the audit
Affiliate Use	Verification whether the software can be used by affiliated companies
Hosting Right	Verification whether the software may be hosted for third parties for payment
Applicable Law	The applicable law according to the license terms
Court of Law	The place of jurisdiction according to the license terms
Marketing Reference	Verification of whether the licensee may be used for the licensor's marketing purposes
Cloud Infrastructure	Verification whether the software may be used in a cloud environment
Cloud Infrastructure Info	Further information on using the software in the cloud environment
Third Party Licenses	Verification of whether the terms of use refer to the use of third-party licenses
Third Party Licenses Info	Further information on third party licenses
Release Date	Date when the software was released
End of Support	Date when support for the software ends
ECCN	Specification of the Export Control Classification Number
ECLASS	Data standard for the classification of products and services
UNSPSC	Internationally used classification system of enterprise resource planning
Additional Information	Information about the licensing of the software in continuous text, which could not be assigned to a dedicated field
Licensing Documents	Supporting documents of the researched content (e.g. EULA, License Agreement, Data sheet, White paper, etc.)