

# **Product Description**

The License Library is an online platform that provides you with a central source of knowledge on professional software licensing content and topics. The editorially maintained and validated data in the License Library combines licensing and commercial content, provides access to broad and special topics and supports users with individual questions.

All License Library content undergoes a comprehensive research and approval process before publication. Official documents and evidence, direct manufacturer contact, and comprehensible statements result in a remarkable depth of data. The License Library is divided into the following sections.

### Knowledgebase

The Knowledgebase provides you with a wealth of licensing information and validated use rights for products of different classes (on-prem, SaaS, open source, freeware). This content has been compiled with the help of official license documents and in contact with the software manufacturers. Among other things, you will find license metrics, downgrade and secondary use rights, information on maintenance and support, classifications and export rules, information on audit rights, dedicated data security and data protection information for SaaS products and much more. The license documents are also available for download. Software that is not yet available in the Knowledgebase can be reported to the License Service Desk for review and inclusion.

#### **SKU Tracker**

With the SKU Tracker, you can search for SKUs (manufacturer part numbers) or software products (licenses) in real time. It accesses a constantly growing database in which SKUs have been maintained since 2001. As a result, you receive the original manufacturer SKU and a normalized article text that describes the commercial aspects of a SKU in detail. Unavailable SKUs can be reported to the License Service Desk and thus added to the SKU Tracker.

#### **Product Guides**

From this area, you can obtain higher-level license and professional documents from specific software manufacturers, which are updated proactively. In addition, a document archive is also available for each manufacturer.

### **Master Agreements**

In the Master Agreements section, we present the most important key figures and core aspects of the various framework agreements of certain software manufacturers. The available information is based on official manufacturer sources, which are regularly reviewed and can also be downloaded by you in document form.

### **Font Licensing**

This section of the License Library presents the license models and most important usage information of the font manufacturers that you need for correct licensing of the fonts you use. The contents of this section are updated proactively.

#### **OSS License Review**

In this section, common open-source software (OSS) licenses are categorized and essential rights and obligations for each license are reviewed and documented. The result is a comprehensive collection of OSS licenses that provides quick and clear access to the licensing of OSS.

#### **Use Cases**

In the Use Cases section, complex software licensing use cases are processed and answered in a short and concise form. All solved cases are organized by software manufacturer and deal with individual questions about the use of software. The answers provided are backed up with evidence.

### My Bookmarks

My Bookmarks is your individual user area in which you can find software entries, which you have previously bookmarked in the Knowledgbase area. The entries are displayed in a clear, tabular structure and allow you to call up your favorite products directly. In addition, you can upload and link individual documents to each software entry and note the number of licenses you have purchased.

#### License Service Desk

In this area, you can submit tasks and licensing-related questions as tickets. A team of license experts evaluates the submitted tickets and researches the answers.

A licensing support ticket involves researching specified information based on license terms (EULA) and other licensing-related documents. Use this ticket to report software that is not yet part of the Knowledgebase.

An SKU ticket includes the validation of commercial license data. After successful validation, the commercial data record is added to the SKU Tracker database.

A use case ticket can be used to solve an individual question regarding the licensing of a software product.

The License Service Desk aims to provide you with a well-founded answer to your question. An essential prerequisite for this is often the ability of a software manufacturer to provide information. If the answer is not possible due to missing requirements, the ticket will be closed without result and without charge. All tickets are linked to an active subscription for the License Library and are valid for one year.

## Your benefits

- Central and validated collection of use rights and licensing rules
- Integrated SKU search engine
- Free license research and EULA check service
- Evidence-based solutions for practical software licensing use cases
- Evaluation of open source software liceses
- Licensing of fonts